

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
116434-2012-AQ-ITA-ACCREDIA

Initial certification date:
06 June 2012

Valid:
07 June 2021 – 06 June 2024

This is to certify that the management system of
**CERVED CREDIT COLLECTION S.p.A. - Sede
Legale ed Operativa**

Via Dell'Unione Europea, 6A-6B - 20097 San Donato Milanese (MI) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:

**Design and provision of credit management and credit collection services and call center
services
(IAF 32, 35)**

Place and date:
Vimercate (MB), 24 May 2021



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 094 C
SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento
SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF
per gli schemi di accreditamento SGQ, SGA, SSI, FSM
e PRD e di MIRA ILAC per gli schemi di accreditamento
LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy



Zeno Beltrami
Management Representative

Appendix to Certificate

CERVED CREDIT COLLECTION S.p.A. - Sede Legale ed Operativa

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CERVED CREDIT COLLECTION S.p.A. - Sede Operativa	Viale della Repubblica, 19/b - 31020 Villorba (TV) - Italy	Reference to scope
CERVED CREDIT COLLECTION S.p.A. - Sede Operativa	Via Oriani, 2 - 07100 Sassari (SS) - Italy	Reference to scope
CERVED CREDIT COLLECTION S.p.A. - Sede Operativa	Str. Henri Barbusse 44-46, ET 5 Jud Cluj, 400616, Cluj - Napoca, Romania	Reference to scope
CERVED CREDIT COLLECTION S.p.A. - Sede Operativa	Str. Piata Cetatii, 1 ET 3, Judet Bihor, 410520, Oradea, Romania	Reference to scope
CERVED CREDIT COLLECTION S.p.A. - Sede Legale ed Operativa	Via Dell'Unione Europea, 6A-6B - 20097 San Donato Milanese (MI) - Italy	Reference to scope